



Platte Valley Medical Center – Notice of Nondiscrimination

Platte Valley Medical Center complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Platte Valley does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Platte Valley Medical Center:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact our Platte Valley Medical Center Patient Representative. If you believe that Platte Valley Medical Center has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with our Patient Representative, by mail at 1600 Prairie Center Parkway, Brighton, CO 80601; telephone at 303-498-1560; fax at 303-498-1554; or email at PVPatRep@SCLHS.net. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, our Patient Representative is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>